

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
MARCH 2024**

# Madison County Road Department

Reporting Dates 03/01/24 through 03/29/24

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
39279	05/10/23 03/22/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 317.0 <b>S-to-C</b> 293.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Leach, Glenda Virillia Rd	Virillia Rd District 4
Ditching needed cleaning flooding property : culvert needs unstopping							
39288	05/11/23 03/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 308.0 <b>S-to-C</b> 292.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Stump Bridge Rd	Stump Bridge Rd District 5
Requesting to have ditches cleaned of debris							
39295	05/11/23 03/07/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 301.0 <b>S-to-C</b> 292.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Casey Reid Rd E	Reid Rd E District 5
Requesting to have ditching done. Ditches have standing water and not draining							
39301	05/12/23 03/29/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 322.0 <b>S-to-C</b> 291.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boyd, Curby Cloverleaf Dr	Cloverleaf Dr District 4
Requesting to have ditches cleaned and dug out							
39345	05/17/23 03/19/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 307.0 <b>S-to-C</b> 286.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jeffrey Matthews Ave	Matthews Ave District 5
Ditch stopped up, holding water							
39929	07/05/23 03/19/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 258.0 <b>S-to-C</b> 237.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris Mathews Ave	Matthews Ave District 5
pipe needs replaced across the street from this address.							
39959	07/07/23 03/08/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 245.0 <b>S-to-C</b> 235.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Marion Body Rd	Body Rd District 5
Need at the entrance of the road need ditching for standing water							

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40523	10/05/23 03/12/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 159.0 <b>S-to-C</b> 145.0 <b>O-to-C</b>	Ditching Medium Priority Needs her ditch clean	Brown, Shirley Road Maintenance	Sanders, Katie Ratliff Ferry Rd Ratliff Ferry Rd	Ratliff Ferry Rd District 5
40747	11/29/23 03/05/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 97.0 <b>S-to-C</b> 90.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed for new home. Flag says N & S orange.	Brown, Shirley Road Maintenance	Hughes, Rashad Patrick Rd	Patrick Rd District 4
40767	12/04/23 03/13/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 100.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Road Condition Medium Priority Road need paving at the intersection of Trace Harbor Rd and Old Rice Rd	Brown, Shirley Road Maintenance	Thompson, Arlette Twin Harbor Rd	Trace Harbor Rd District 1
40846	12/21/23 03/13/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 68.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Goldman, Lori Gunter Ln	Gunter Ln District 5
40870	01/08/24 03/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 66.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert extended on both sides	Brown, Shirley Road Maintenance	Fulther, Thomas Ratliff Ferry Rd	Ratliff Ferry Rd District 5
40871	01/08/24 03/22/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 74.0 <b>S-to-C</b> 50.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert extended on each ends	Brown, Shirley Road Maintenance	Moore, Tylor Cedar Hill Rd	Cedar Hill Rd District 4
40883	01/11/24 03/29/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 78.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Dead Tree Medium Priority Needs dead pine tree removed from right of way. He has put a flag around it and also on one at the corner of of Cherry Rose Lane an	Brown, Shirley Road Maintenance	Becker, Walter Cherry Rose Lane	Cherry Rose Ln District 5

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Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
40900	01/18/24 03/29/24	Request Schedule Closed	71.0 S-to-C 40.0 O-to-C	Dead Tree Medium Priority	Brown, Shirley Road Maintenance	Springer, Michael Brisco Street	McMillon Rd District 4
Need dead tree removed from right of way on McMillon Rd behind his house.							
40923	01/23/24 03/11/24	Request Schedule Closed	48.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Goalsby, Tyler Yandell Rd	Yandell Rd District 5
Need culvert installed, need 30ft							
40929	01/25/24 03/07/24	Request Schedule Closed	42.0 S-to-C 33.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Henderson, Kenyatta Richmond Grove Rd	Richmond Grove Rd District 4
Culvert stopped up, causing flooding							
40931	01/25/24 03/08/24	Request Schedule Closed	43.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence Russum Rd	Russum Rd District 4
Potholes needs patching							
40937	01/26/24 03/14/24	Request Schedule Closed	48.0 S-to-C 32.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Frasier, Gail Coachman Rd	Coachmans Rd District 1
At the corner of Carriage Ln and Coachmans Rd, right at this address there's a bad spot on corner of the road where asphalt is broken							
40939	01/26/24 03/22/24	Request Schedule Closed	56.0 S-to-C 32.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Mark Harvey Cir	Harvey Cir District 1
Culvert on both sides of the road on down from this address is causing standing water on his driveway							
40958	01/31/24 03/20/24	Request Schedule Closed	49.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Loring Road	Loring Rd District 5
Needs gravel at driveway							

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40964	02/01/24 03/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 54.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is caving in, water not flowing through	Brown, Shirley Road Maintenance	Ross Ellis Rd  Ellis Rd District 4
40965	02/01/24 03/19/24	<b>Request Schedule Closed</b>	<b>Durations</b> 47.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch across from this address needs ditching, causing flooding	Brown, Shirley Road Maintenance	Ross Ellis Rd  Ellis Rd District 4
40979	02/05/24 03/14/24	<b>Request Schedule Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert in the first curve	Brown, Shirley Road Maintenance	Eric Vaughn St  Vaughn St District 4
40981	02/05/24 03/06/24	<b>Request Schedule Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Grading Medium Priority  Name: Thomas Cox	Brown, Shirley Road Maintenance	Cox, Thomas Childress Ln  Childress Ln District 4
40983	02/05/24 03/12/24	<b>Request Schedule Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Williams, Sherone Hwy 49  Hwy 49 District 4
40987	02/05/24 03/11/24	<b>Request Schedule Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is caved in with a huge hole under it	Brown, Shirley Road Maintenance	Lott, Will Twin Harbor PI  Twin Harbor PI District 5
41005	02/07/24 03/29/24	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Pipe going under the road has a hole in it, causing problems onto her property	Brown, Shirley Road Maintenance	Warren, Harriet Cotton Wood Ct  Cotton Wood Ct District 3

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41007	02/07/24 03/18/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 40.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Garner, Shirley Cedar Grove Ln	Cedar Grove Ln District 5
Ditches on Cedar Grove Ln, and Old Canton Rd needs ditching and cleaning out causing flood on down to there property							
41036	02/12/24 03/13/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Debbie Drive	Debbie Dr District 5
Needs road ditched							
41042	02/13/24 03/08/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 24.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Tim N Old Canton Rd	North Old Canton Rd District 1
Need limbs cleaned out the ditch and culvert							
41043	02/13/24 03/05/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 21.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Andrew Pearl River Church Rd	Pearl River Church Rd District 1
Need culvert installed on new property							
41047	02/13/24 03/18/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 34.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Slaughter, Deandre Danpeer Rd	Dampeer Rd District 5
Culvert and ditches needs cleaning out, causing property to flood							
41049	02/13/24 03/14/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 30.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter Twelve Oak Trace	Twelve Oaks Trace District 4
Need ditching from 2/3 miles off of N. Old Canton to this road							
41050	02/13/24 03/22/24	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 38.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Miggins, Dorothy Rankin Rd	Rankin Rd District 5
Limbs and debris need to be cleaned out the culvert and ditch, causing flooding							

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41063	02/15/24 03/13/24	<b>Request Schedule Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert needs cleaning out	Brown, Shirley Road Maintenance	Young, Jeanette Lottville Rd  Lottville Rd District 5
41067	02/15/24 03/20/24	<b>Request Schedule Closed</b>	<b>Durations</b> 34.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Road Condition Medium Priority  Road is buckling, and cracking up real bad	Brown, Shirley Road Maintenance	Williams, Michael Twin Cedars Ln  Twin Cedars Ln District 1
41070	02/16/24 03/15/24	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 11.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Humphry, Michelle Gunter Ln  Gunter Ln District 5
41077	02/20/24 03/14/24	<b>Request Schedule Closed</b>	<b>Durations</b> 23.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Water not flowing all the wsy through	Brown, Shirley Road Maintenance	John Meadow Hills Dr  Meadow Hills Dr District 4
41085	02/20/24 03/07/24	<b>Request Schedule Closed</b>	<b>Durations</b> 16.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed on new property	Brown, Shirley Road Maintenance	Barker, Lisa Petrified Forest Rd  Petrified Forest Rd District 4
41094	02/21/24 03/06/24	<b>Request Schedule Closed</b>	<b>Durations</b> 14.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up, causing flooding	Brown, Shirley Road Maintenance	Washington, Cleatonia Sutherland Rd  Sutherland Rd District 5
41096	02/21/24 03/12/24	<b>Request Schedule Closed</b>	<b>Durations</b> 20.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Ditching Medium Priority  Cleo Clark Rd, and Mcdougal Rd ditches need ditching and cleaning	Brown, Shirley Road Maintenance	Hunter, Beatrice Cleo Clark Rd  Cleo Clark Rd District 5

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41099	02/21/24 03/05/24	<b>Request Schedule Closed</b> <b>Durations</b> 13.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Moffett, Samuel Dinkins Rd	Dinkins Rd District 5
Bad road condition, needs attention						

**Open Requests: 43**  
**87.3 S-to-C Average Duration**  
**70.3 O-to-C Average Duration**

**Total Requests: 43**  
**87.3 S-to-C Average Duration**  
**70.3 O-to-C Average Duration**